OUR CARE & SUPPORT SERVICES

SIMON HOUSE, OXFORD

We provide a supportive environment for people who have become homeless, enabling them to achieve and maintain independent living and improve their quality of life.

ABOUT SIMON HOUSE
Simon House is a purpose-built hostel providing secure and comfortable temporary accommodation and support to homeless and other vulnerable people in Oxfordshire.

The main aim of Simon House is to work with individuals to help them address any problems or behaviour that may be preventing them from living independently in their own home. Simon House also provides training to non-residents living into the local community.

ABOUT OUR SERVICES
We operate three distinct services at Simon House:

Supporting People Service
The Supporting People programme is run by the government and funds 52 beds. It provides housing-related support to help vulnerable people live as independently as possible in the community.

Oxford City Council 28-Day Respite Service
Two beds are funded by Oxford City Council to help people who already have their own tenancy, but need support to sustain it. A separate leaflet about this service is available from us on request.

Young Persons Service
Six beds are funded by Oxford City Council for service users aged 18-24 years. For people under 22 years, this is emergency accommodation. A young person’s stay at Simon House will not usually exceed 28 days, unless there are exceptional circumstances.

STAFF AND SUPPORT
Each service user is assigned a key worker when they accept a room at Simon House. The key worker will work closely with the individual to draw up a support plan, which will help them to move on to more independent living. The core staff team includes senior project workers and day and night project workers. They are supported by a personal and social development trainer and the catering and cleaning teams.
Service users will also have access to a wide range of support and employment programmes. We run an OCN Level 1 certificate course in painting and decorating and practical work experience is available with our in house volunteer maintenance team.

We also support individuals through our Life: Meeting It And Beating It skills programme (LMIBI). A separate leaflet on this is available from us on request. Service users can also get involved in the running of Simon House by joining the residents’ volunteer team.

**FACILITIES**
- Ensuite, furnished rooms
- Lounge
- Communal garden
- Canteen
- Laundry room
- Group room for group sessions

**THE LOCAL AREA**
Simon House is based in the centre of Oxford, close to its many amenities.

**WHO CAN APPLY?**
Anyone who has been verified as a rough sleeper and is engaging with the No Second Night Out (NSNO) team, or the Oxford City Outreach Team.

**HOW TO APPLY?**
An Oxford (NSNO) assessment form needs to be completed by the referrer and sent directly to the Oxford NSNO Team. For an assessment form or for more information, contact them directly on 01865 304611 or by email at info@nsno-oxford.org.

**WHAT HAPPENS NEXT?**
When we receive a referral we consider whether Simon House is the right housing option for the individual. If we think it is, we will arrange an assessment date for the individual to meet with us. After the assessment, we will tell the individual if they have been accepted onto the waiting list, or if certain things need to be put in place first.

While on the waiting list, we expect the individual to attend our Welcome Group on Fridays between 1pm and 2.30pm. This shows us the individual is motivated in accessing our services and to help them get to know the team. When a bed is available, if we consider the individual is a priority for it, we will contact them to arrange a moving-in date.

**FUNDING**
The following organisations help fund Simon House and our services:
- Oxfordshire Supporting People
- Oxford City Council Neighbourhood Renewal Grants
- Oxford Poverty Action Trust (OXPAT)
- Oxfordshire Skills and Learning

**CONTACT US**
Phone: 020 8825 1066
Email: simon.house@a2dominion.co.uk
Write: Simon House
1-5 Paradise Street
Oxford
OX1 1LD

Resident publication number: 000198/11/13 - CU